

CRIME REDUCTION AND PREVENTION FOR YOUR BUSINESS



INTERIOR

- ✓ Greet your customers when they walk in
- ✓ Invest in good quality hard-wired video surveillance that records and stores in the cloud and has remote access
- ✓ Install video surveillance in visible locations
- ✓ Install video surveillance at head height at your business entrance to increase the chances of identification
- ✓ Restrict access to bathrooms with a key or a frequently changing combination
- ✓ Don't keep merchandise near entrances or exits
- ✓ Restrict access to locations that are out of view, consider installing mirrors to view hidden areas
- ✓ Signage: "Shoplifting and vandalism will be prosecuted" "The store is under video surveillance"
- ✓ Do not allow non-paying customers to loiter

EXTERIOR

- ✓ Add good lighting around all the building entrances and parking spaces
- ✓ Do not allow abandoned vehicles to remain in your parking lot
- ✓ Abide by parking signs (3-hour parking)
- ✓ Place an audible alert when the front or back door of the business is opened (chime or bell)
- ✓ Have only one entrance/exit so customers are required to walk past employees
- ✓ Clean up vandalism as soon as it happens—replace signs, repair equipment, paint over graffiti. Once the graffiti is gone, use landscape designs (such as prickly shrubs or closely planted hedges), building materials (such as hard-to-mark surfaces), lighting, or fences to discourage vandals. A properly maintained building sends a message that the business is running and the owner is actively invested in the property.

STAFF

- ✓ Have staff who are trained on camera use and access
- ✓ Empower your staff to ask someone to leave if they are becoming a problem
- ✓ Make sure your employees are never alone, especially during busy times and at closing
- ✓ Provide training for your staff to report crimes in progress, this will increase the likelihood of identifying someone responsible for crime and disorder and prevent future problems
- ✓ Get signed up and partner with us through the Trespass Admonishment Program for Businesses
- ✓ Provide the police department with staff emergency contact information in case we need to contact someone after hours
- ✓ Empower your staff to call 911
- ✓ IF YOU SEE SOMETHING, SAY SOMETHING

