



Dear New Customer,

The City of Enumclaw provides natural gas, water, sewer and garbage services wherever available. Utility bills are prepared monthly based on monthly meter reads. The bills should be received the first few days of the month with a due date of the 28th of that month. If payment is not received within 5 days of the due date, a 1% or \$5 minimum late fee is charged to your account.

A Utility Shut-Off Notice will be mailed to all delinquent accounts 10 days after the due date of the 28th each month. Per Enumclaw Municipal Code, there is a \$20.00 service charge applied to the account at that time. This letter advises the customer of the date payment must be received before disconnection occurs. An additional \$25 Disconnect Fee is charged if payment is not received by the required date stated on the letter.

For your convenience, we have several payment options available:

- Pay in person at Finance Dept at City Hall or Night Drop Box in rear parking lot
 - Pay with VISA, Master Card or Discover Card;
- By phone; 866-933-4010

Online @ <https://www.municipalonlinepayments.com/enumclawwa/utilities>

- Automatic Payment drafted from your debit or credit card within our online website.

The City also offers an Average Monthly Payment Plan that helps budget your utility bill. Enrollment for this program is open from May 1 to September 30 for customers that are current and in good standing. To enroll please submit a completed application available at City Hall or on our website.

To further assist our customers, a rate discount is available to Senior/Disabled Customers who meet the requirements for our Low-Income Senior or Disabled Utility Discount program. Information and application forms can be obtained at the Finance Department or online.

The following are additional charges that can occur on your account:

New account fee.....	\$5.00
Utility Shut-Off Notice.....	\$20.00
No-pay turn off penalty.....	\$25.00
Unauthorized turn-on penalty.....	\$100.00
NSF Check/ACH/Draft penalty.....	\$25.00
Seasonal Gas Only Turn-on/off charge.....	\$15.00
Late fee of 1% on past due amount, or a minimum of \$5.00	

2019 Utility Fees as charged by the City of Enumclaw.

GAS		
	RESIDENTIAL	COMMERCIAL
BASE CHARGE	6.25	10.00
VOLUME CHARGE/THERM	0.8770	0.8419
WATER		
	IN CITY	OUT CITY
BASE CHARGE		
UP TO 3/4"	15.07	22.61
1"	20.28	30.42
1 1/2"	28.94	43.42
2"	39.37	59.05
3"	67.43	101.15
4"	98.70	148.04
VOLUME CHARGE		
<u>RESIDENTIAL</u>		
0-7.5 CCF	2.13	3.21
7.5-20 CCF	2.82	4.25
OVER 20 CCF	3.53	5.27
<u>MULTI-FAMILY</u>	2.10	3.16
<u>COMMERCIAL</u>	2.43	3.65
<u>AGRICULTURAL</u>	1.60	2.38
SEWER		
BASE CHARGE	27.55	
COST PER CCF	8.20	
GARBAGE-RESIDENTIAL		
	1 UNIT	2 UNITS
MINI-CAN	25.68	
32-GAL	28.45	
64-GAL	35.81	
96-GAL	43.18	
YARDWASTE	12.23	24.46
GARBAGE-NON-RESIDENTIAL		
	1 UNIT	2 UNITS
MINI-CAN	15.22	
32-GAL	17.98	
64-GAL	25.35	
RECYCLE	10.46	20.92
YARDWASTE	12.23	24.46
1.5 CY DUMPSTER	133.11/Month	
ADDITIONAL PICKUP	30.72	
96 GAL WHEELED CART	32.71	
ADDITIONAL PICKUP	7.55	

The City of Enumclaw supplies all garbage customers with garbage cans, recycling bins and yard waste, if applicable.

Pre-paid stickers for additional garbage and yard waste can be purchased at City Hall. The cost is \$4.15 per sticker for garbage and is good for one 32-gallon can or bag.

Extra yard waste or pruning's may be tied in bundles and placed next to your yard waste container with a yard waste sticker attached. The cost is \$5.25 per sticker for yard waste.

RESIDENTIAL GARBAGE, RECYCLING AND YARD WASTE INFORMATION

➤ **GARBAGE**

The City of Enumclaw offers residential garbage, recycling and yard waste removal within the City limits. Residential garbage services are designed to fit the needs of each customer, providing a choice of garbage service level as shown below:

One 20 gallon can per week.....	\$25.68/month
One 32 gallon can per week.....	\$28.45/month
One 64 gallon cans per week.....	\$35.81/month

Garbage is picked up on a weekly basis. Garbage cans should be placed at the curb by 6:00 am on your pick-up day. Please call City Shops within 24 hours if your trash was not picked up. Please contact the Utility Department to confirm your pick-up date. If you have more trash than your normal service, additional one-time stickers can be purchased for \$4.15 at City Hall, 1339 Griffin Ave.

The City offers 1.5 yard temporary dumpsters to residents who have major clean-up projects. Dumpsters can be kept for a maximum of 30 days. Call the City Shops for more details and fee information for this service.

*If you reside outside the city limits of Enumclaw contact Waste Management at
800-592-9995 for information regarding garbage pickup.*

➤ **RECYCLING**

Curbside recycling services are provided to Enumclaw single family residents at no additional charge. Recyclable materials are collected every other week, opposite of yard waste, on your regular garbage pickup day. All recycling must be clean and fit into the blue 90 gallon recycling cart provided by the City. Cardboard is also accepted.

➤ **YARDWASTE**

Grass, leaves and prunings up to 2" in diameter are accepted in a 96 gallon wheeled cart provided by the City, for a charge of \$12.23 per month. Extra yard waste stickers are available at City Hall for \$5.25 each. Extra yard waste or prunings may be tied in bundles and placed next to your yard waste container with a yard waste sticker attached. No rocks, concrete, sod, dirt or pet waste is accepted. Collection of yard waste is provided every other week (opposite of recycling), on the same day as your garbage collection.

**A \$25.00 charge will apply to residents who stop and restart
yardwaste service within a 12 month period.**

FOR MORE INFORMATION CALL:
CITY HALL UTILITY DEPARTMENT: 360 825-3591, EXT 5605
CITY SHOPS: 360 825-5541, EXT 5780